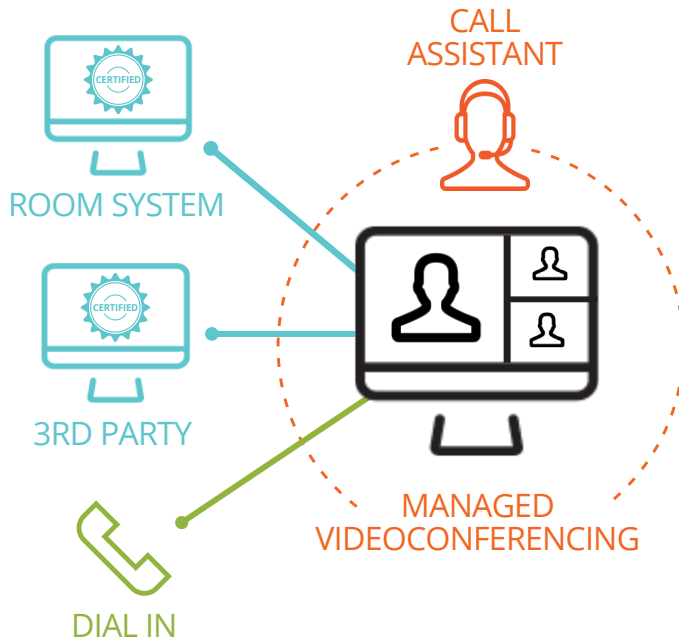


Managed Videoconferencing

FOCUS ON YOUR MEETING, NOT THE TECHNOLOGY



Time is money. Whether you're connecting with executives located around the world, meeting with clients or negotiating your latest deal, you want to ensure ease of use for your video conference. Because when it doesn't work, your company looks bad, everything grinds to a halt, and the time and money wasted start to pile up quickly. At Glowpoint, we deliver video meeting success – consistently and reliably.

Glowpoint's Managed Videoconferencing service provides businesses with multi-party video conference connectivity, along with pre-conference and in-conference support to ensure your video meetings are scheduled properly and run smoothly. Our experienced team is ready 24x7 to deliver peace of mind for every call so you can focus on your meeting, and not on the technology.

BENEFITS



Successful videoconferencing with the 24x7 availability of a trusted specialist.



Increased productivity from calls that are ready and waiting for you.



Elevate your brand with a high-quality, truly professional video experience.

FEATURES

ENDPOINT CERTIFICATION & PRE-TEST – Glowpoint certifies all video endpoints ahead of time and tests them prior to each meeting.

CONVENIENT SCHEDULING – Customers can schedule their video conference using Microsoft Outlook®, Glowpoint's CustomerPoint® web portal or via phone or email to our 24x7x365 reservations team.

CALL LAUNCHING – Glowpoint will launch the video call and connect the appropriate video endpoints so everything is up and running at the scheduled time.

MONITORING & SUPPORT – Glowpoint will monitor the video meeting to reconnect endpoints, add or remove participants and provide technical assistance when needed.

CLOUD, HOSTED OR ON-PREMISE – Leverage our cloud infrastructure or let Glowpoint manage your existing video environment and, when necessary, we can help procure hardware or network services to ensure your video environment is optimized.

INTEROPERABILITY – We support SIP, H.323, WebRTC and audio-only endpoints, as well as various manufacturers including Polycom, Cisco, Lifesize, Microsoft Surface Hub, and Avaya/Radvision.



OPTIONAL FEATURES

- **Dedicated Concierge** – provides a dedicated conference technician for conference monitoring and support, meet-and-greet activities or even changing video layouts.
- **Extend your Reach** – With access to 3,000 certified and tested video rooms around the globe you can enjoy video meetings wherever your business may be.
- **For the Record** – Glowpoint can also provide conference recording and audio transcript services when needed.



WHY CHOOSE GLOWPOINT?

- We specialize in empowering IT's delivery of conference bridging, infrastructure management and support services to ensure you achieve the highest-quality video experiences.
- Our Video Support Desk is available 24x7x365 to help you when you need it.
- Glowpoint's Managed Videoconferencing provides peace of mind and increased productivity through a high-touch video experience.



PROOF POINTS

- Greater than 99.5% conference success rate
- More than 6,000 managed videoconferences and millions videoconferencing minutes every month

When Time is Money, Rely on the Videoconferencing Specialist to Ensure Success

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